SAL eRefund Workflow

Client Emails banking@ecsi.net

Banking processes eRefund File in SAL

Banking emails operations@ecsi.net

OPS prints checks and/or creates Debit/ACH file

OPS transmits Debit/ACH file to CITI

CITI matches funding to cards then cards ship

OPS will handle any issues

Student received Card (5-7 days) and activates Card