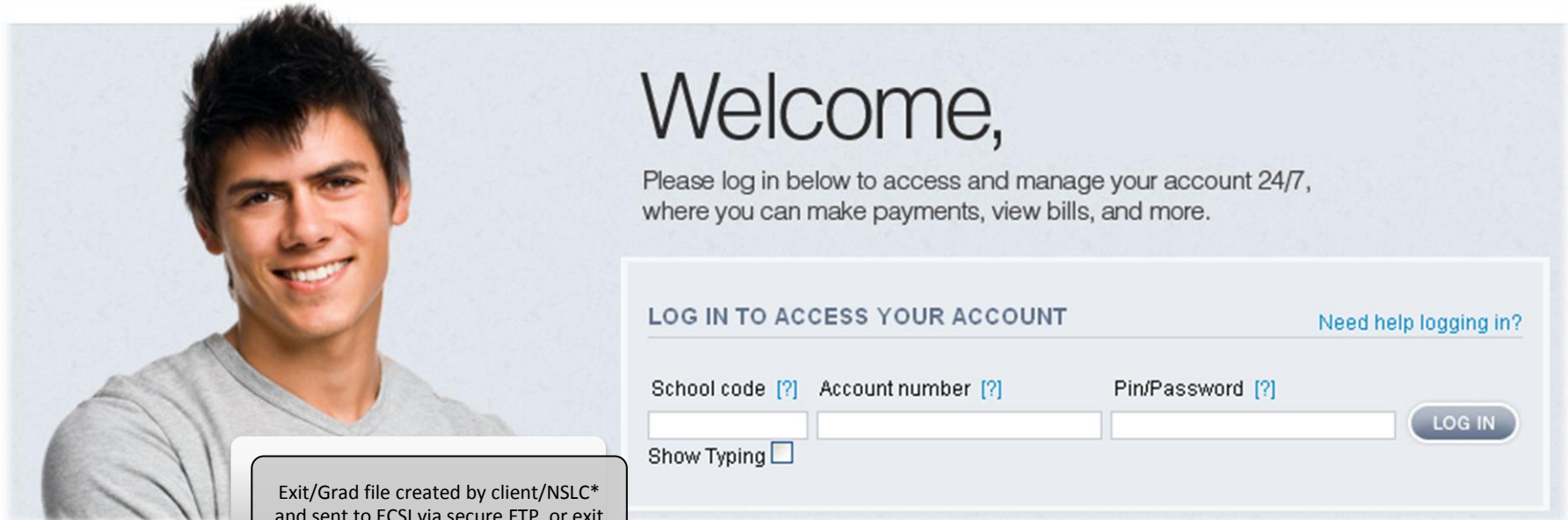


# Client/NSLC Exit Interview Workflow



Exit/Grad file created by client/NSLC\* and sent to ECSI via secure FTP, or exit created manually in SAL

ECSI generates Exit Interviews in SAL (marked as **"Unsigned"**) and cuts a memo on the account. Exits can be viewed by client using **WebExits by Account/Date**

Student notified to log into their ECSI Online Student Account (<https://borrower.ecsi.net/>) to complete Exit Interview

Student logs into their ECSI Online Student Account and reviews/eSigns Exit Interview

Exit marked as **Signed** and SAL updated. Student will then automatically move through their appropriate Grace Period into Repayment. Billing will then begin accordingly.

Subsequent Student Deferments posted automatically from NSLC updates



\*National Student Loan Clearinghouse