Job Aid

Reversing a Payment

A payment reversal removes a transaction from an account. It reverses the payment and posts back any dues/fees that may have been paid using the transaction.

Reversing a Payment	
Step 1:	From the Primary Window of the account that should have a payment reversal applied,
	click the Adjustment Action Tab.
Step 2:	Click the Payment Reversal button.
Step 3:	Double-click the payment that needs to be reversed.
	Payment Reversal
	Act Name JOSHUA L LYNCH
	Double Click on the Payment to Reverse
	DIRECT 64894 4/22/2013 PER24 A0 70.00 42.30 35.59 6.71 ALM05A A0 70.00 27.70 20.81 6.89
	LUCKBX 1353 1/23/2013 PER24H H0 131.64 81.00 66.04-13.96- ALM05A A0 131.64 50.64 36.56- 14.08- LOCKBX 1340 11/20/2012 PER24A A0 65.32 40.00 32.88- 7.12-
	ALM95A A0 65.32 25.32 18.20- 7.12- LOCKBX 1328 10/23/2012 PER24A A0 65.32 40.00 32.74- 7.26- ALM95A A0 65.32 25.32 18.13- 7.19-
	LOCKBX 1322 9/18/2012 PER24A A0 66.00 40.34 32.95- 7.39- LIM05A A0 66.00 25.66 18.39- 7.27- LOCKBX 1317 9/ 5/2012 PER24A A0 266.28 149.17 131.90- 16.27-
	LOCKEX 1398 7/12/2012 PER24A A0 198.96 123.71 93.72- 24.99-
	LOCKEX 1380 4/5/2012 PER24A A0 70.92 8.33 8.33- ALM95A A0 70.92 62.59 46.16- 16.43-
	CREDIT OP0105 1/ 5/2012 PER24A A0 153.93 76.46 74.46-
	HLTUSH HU 153.93 77.47 74.47-
	· · · · · · · · · · · · · · · · · · ·
	Memos History Next Previous
	Double Click on any Payment to reverse
Sten 4 [.]	Verify that the correct payment will be reversed
Step 1:	If there is a loan on the screen that should NOT have the navment reversed on it click
	the Remove a Payment/Loan button. Double-click the loan that should be excluded and
	then click the Yes button.



Job Aid

Reversing a Payment





