Job Aid

Clearinghouse Exits

The National Student Loan Clearinghouse (NSLC) Exits link within Webx can be used to identify borrowers that have a review status on their Clearinghouse data. Heartland ECSI requests updates from the Clearinghouse weekly. The Clearinghouse sends back information on students whose enrollment information has changed since the last time Heartland ECSI requested an update. If there is a potential error on a student's file such as a missed exit, the Clearinghouse reports that the account should be reviewed. Heartland ECSI leaves the student's status as it is in SAL for 30 days and then takes action based on Clearinghouse guidance.

By running the Clearinghouse Exits utility, schools are able to identify students with errors and direct Heartland ECSI on whether or not to exit the student. Bypass the student to leave their status as it currently is in SAL. Exit the student to direct ECSI to perform exit activities.

Step 1	While logged in to the Client W	/ebsite, click the Clearinghouse Exits link.
	Borrower Application	Client Features
	Find PIN/Password	Scanner Images (Doc Types)
	Current Account Balance	Scanner Images by Date
	eBill Images (March 2007 and prior)	Email Notification Report
	eBill Images (April 2007 to current)	Billing Counts
	eBill Participation	Web Reports
	MyBank Maint	WebReports A/R
	Search By Email	Agency Inventory Notices
	Release of Info [View]	Clearinghouse Exits
		FTP Activity Groups
		SAL Report Definitions [Maint] [List]
	Tax Documents	Conference Registration
		Conference Registration List / Maint
	Electronic 1098-T Opt-In Report	PIN Letter
	View Tax Statements	ABA Lookup
	Create/Edit Tax Statements	NACHA NOC
	Tax Statement Memo Search	Secure Messages
		Secure Forms
		Secure Forms Mgmt
		Federal Perkins Review & Authorization
		Federal Perkins Review & Authorization
		RefundSelect Account Info / Disbursement History





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Step 2	Click the Find link to see all Clearinghouse Exits res	sults for all campuses.
	SERVICE NEVER RESTS	
		Menu logout
	Clearinghouse Evit Condidates	
	clearinghouse Exit Candidates	
	Message	
	School: AC59 Campus: (blank for a [Find]	
	[Menu] Select <mark>Status Campus</mark> SSN Name [Edit] [+] [-] [+] [-] [+] [-] [Refresh]	
	[Bypass One] [Bypass All] [Exit One] [Exit All]	
	(Sep Date mm/dd/yy) 00 / 00 / 2122	
	[Reset All]	
	Page: ccg(51 (Ver: 01.01.10)	
Step 3	Page: ccgi51 (Ver: 01.01.10) All students who have a Review status according to	o the Clearinghouse will display.
Step 3	Page: ccgi51 (Ver: 01.01.10) All students who have a Review status according to	o the Clearinghouse will display.
Step 3	Page: ccgl51 (Ver: 01.01.10) All students who have a Review status according to ECSI SERVICE NEVER RESTS	o the Clearinghouse will display.
Step 3	Page: ccgi51 (Ver: 01.01.10) All students who have a Review status according to ECSI SERVICE NEVER RESTS	o the Clearinghouse will display.
Step 3	Page: ccgi51 (Ver: 01.01.10) All students who have a Review status according to ECSI SERVICE NEVER RESTS Clearinghouse Exit Candidates	o the Clearinghouse will display.
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Step 3	Page: ccgi51 (Ver: 01.01.10) All students who have a Review status according to ECSI SERVICE NEVER RESTS Clearinghouse Exit Candidates Message: School: ACS9 Campus: (blank for all) [Find] [Menu] [Edit] SelectStatus Campus[SSN Name [Edit] Review 22222222 DUGAN, KRISTINE	D the Clearinghouse will display.
Step 3	Page: ccgi51 (Ver: 01.01.10) All students who have a Review status according to ECSI SERVICE NEVER RESTS Clearinghouse Exit Candidates Message: School: ACSS Campus: () (blank for all) [Find] [Menu] [Edit] [Edit] [Bypass One]	D the Clearinghouse will display.
Step 3	Page: ccgi51 (Ver: 01.01.10) All students who have a Review status according to ECSI SERVICE NEVER RESTS Clearinghouse Exit Candidates Message: School: ACSS Campus: () (blank for all) [Find] [Menu] [Edit] [Edit] [Bypass An]] [Bypass An]] [Exit One] Beview 22222222 DUGAN, KRISTINE	D the Clearinghouse will display.
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Step 3	Page: ccgi51 (Ver: 01.01.10) All students who have a Review status according to ECS1 SERVICE HEVER RESTS Clearinghouse Exit Candidates Message: School: [AC59] Campus: [] blank for all) [Find] [[Kit1] [[Reresh] [[Bypass One] [[Bypass All] [Exit All] [[Kit All] [[Kat All] [[Kat All] [[Kat All] [[Kat All] [[Keriew 22222222 GUTERREZ, KRISTINE [[Review 2222222 LUGANS, KRISTINE [[Kat All] [[Kat All] [[Kat Mil] [[Ka	De the Clearinghouse will display.
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Step 4	To see details about a student's status, click the appropriate radio button then click the Ed
	link.
	ECCI SERVICE NEVER DESTS
	CON DERVICE NEVER RES IS
	MENU LOGOUT
	Under the Change File States
	Opdate Clearinghouse Exit Status
	Message:
	[Mark for Exit] [Bypass] [Quit]
	School: AC
	Campus:
	SON:
	First Flag: N
	Enroll Status: WITHDRAWL
	Reporting School: Test University
	Status Date: 05/04/2014
	Certification Date: 08/29/2014
	New Separation Date: / / (blank uses status date above)
	 Reporting School: The school that reported to NSLC that the account should be edited. Status Date: The date NSLC indicates the exit should occur. Certification Date: The date that the information was reported to NSLC. New Separation Date: If the account should be exited, but on a different date, type the appropriate date in this field.
	Use the Mark for Exit and Bypass links to take action on the account. Click the Quit link to return to the main Clearinghouse Exit screen.
Step 5	
	Once the appropriate accounts have been reviewed, return to the main Clearinghouse Exit screen. It will display the current status of the accounts: Review, Exit OK, or Bypass.
	Once the appropriate accounts have been reviewed, return to the main Clearinghouse Exit screen. It will display the current status of the accounts: Review, Exit OK, or Bypass. Review : The account has not been manually selected and will exit with the NSLC informati in 30 days.
	 Once the appropriate accounts have been reviewed, return to the main Clearinghouse Exit screen. It will display the current status of the accounts: Review, Exit OK, or Bypass. Review: The account has not been manually selected and will exit with the NSLC information 30 days. Exit OK: The account has been reviewed and marked for exit.
	 Once the appropriate accounts have been reviewed, return to the main Clearinghouse Exit screen. It will display the current status of the accounts: Review, Exit OK, or Bypass. Review: The account has not been manually selected and will exit with the NSLC information 30 days. Exit OK: The account has been reviewed and marked for exit. Bypass: The exit information provided by NSLC is to be bypassed and the account will stave account w
	 Once the appropriate accounts have been reviewed, return to the main Clearinghouse Exit screen. It will display the current status of the accounts: Review, Exit OK, or Bypass. Review: The account has not been manually selected and will exit with the NSLC informati in 30 days. Exit OK: The account has been reviewed and marked for exit. Bypass: The exit information provided by NSLC is to be bypassed and the account will stay its current status in SAL.



