Job Aid

Processing Deferments

A deferment provides a Perkins borrower with an opportunity to temporarily postpone payments. Interest does not accrue during a deferment. A borrower is entitled to a 6-month post deferment grace period.

For additional information about the Department of Education regulations for Perkins Loans Rehabilitations, refer to <u>Chapter 4 – Perkins Repayment Plans Forbearance</u>, <u>Deferment</u>, <u>Cancellation</u>, <u>and Discharge at the Information</u> for Financial Aid Professionals Web site.

Processing a Deferment

Step 1:	From the Primary Window, click the Def (Deferment)Action Tab.
Step 2:	Click the Add button.
Step 3:	A list of eligible deferment types will appear.
Step 4:	Verify that the borrower has deferment time available using the What is Eligible
	Per Loan box. For example, if the borrower is requesting a Dentistry deferment,
	verify that there is time remaining in the "Left" column after Dentistry.
Step 5:	Double-click the appropriate Deferment Type in the Select Type Here box.
Step 6:	The Enter Deferment Dates window will display. Enter the appropriate Starting
	and Ending Dates.
Step 7:	Verify the Send Borrower checkboxes and make corrections as needed.
Step 8:	Click the Auto Process button.
Step 9:	A SAL system message will display indicated that the Deferment Processed letter
	has been created, if applicable. Click the OK button.
Step 10:	The Automatic Deferment/Cancellation Posting Results screen will appear
	indicating the processing status. If the deferment was not processed, the reason
	will be indicated to the right of the processing status.
Step 11:	Click the File menu then Exit to return to the Primary Window.

The deferment has been posted to the account. Written confirmation of the deferment must be sent to the borrower. A standard letter is available in SAL.





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Printing a Deferment Letter

Step 1:	From the Primary Window, click the Forms button.
Step 2:	Click the Letters button.
Step 3:	Click the Generate Letters button.
Step 4:	Click the Yes button to create the merge file.
Step 5:	An on-screen prompt will ask if ECSI is sending the letter. Click Yes or No to
	proceed. If ECSI is sending the letter, a charge will be incurred.
Step 6:	Verify the print and send selection. Click the Yes button to continue.
Step 7:	Double-click the deferment letter. Note: The Launch Word button will display
	"Start FTP" for a terminal server school at their location. The Open Letters
	Window button is only available at ECSI.
Step 8:	Click the Start FTP button to initiate the process to send the mail merge to the
	local computer. After clicking the button, click the icon on the PC that completes
	the file transfer.
Step 9:	The letter will open in Microsoft Word. To populate the letter with the borrower's
	information, click the Mailings tab. (Steps may vary depending on the version of
	Microsoft Word used.)
Step 10:	Click the Finish and Merge button.
Step 11:	If saving the letter, change the name of the file to prevent overwriting the
	template.



