Reviewing Account History

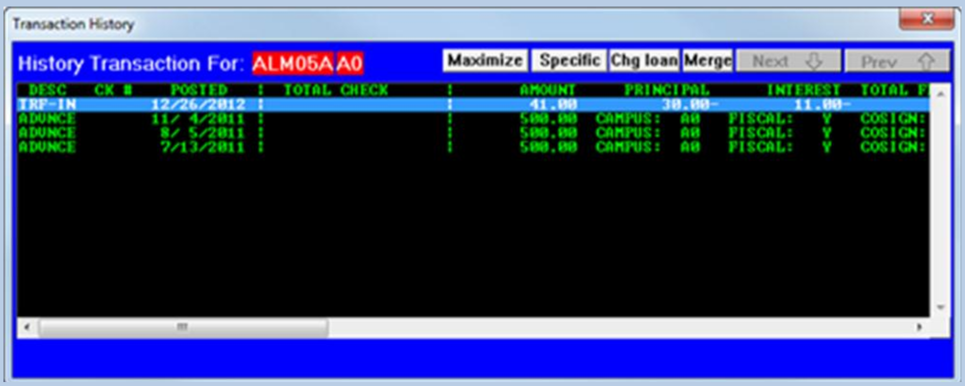
History Action Tab

Shows all transactions, the dates they were posted, and other pertinent information.

Specific button: Provides a way to filter the results to show only Advances, Deferments, and Cancellation; Payments and Other Transactions; or to view all transaction types.

Change Loan button: Used to view another loan attached to the same borrower (if applicable).

Merge button: Inserts memos into the transaction history so that both sources of information can be seen at the same time.



Utility Action Tab

Provides access to billing information about an account.

Perpetual Billing: Displays the current invoice statement for the account. Additional information can be accessed from this screen.

Perpetual Billing: Shows the three (3) year billing history for a borrower. It provides an explanation for how a bill was sent and an explanation when a bill was not sent.

Perpetual Credit Bureau: Provides up to ten (10) years of credit bureau reporting history.