



## ECSI E-SERVICES Disclosure Statements



**"Once again, I would like to thank ECSI and your staff for the wonderful services that you provide us. You all are great! Keep up the good work!"** — Joyce Aitken, West Virginia University, Morgantown, WV

### Ensure Compliance with Our Electronic Disclosure Statements

**ECSI's Electronic Disclosure Statements will help keep your school in compliance with Federal Regulations, while providing your borrowers with the convenience of 24/7, on-line access.**

By utilizing ECSI's Electronic Disclosure Statements, your school and your borrowers will have access to the only real-time, Electronic Disclosure Statement Solution on the market today.

To begin the process, ECSI will notify your borrowers that their Electronic Disclosure Statements have been created and/or updated, after each disbursement is made.

After successfully logging into our secure, state-of-the-art Web site, your borrowers will be presented with important Disclosure Statement Information, such as: Dates of Disbursement, Amounts Borrowed, Cumulative Balance Amounts, Interest Rates, Finance Charges, Amortization Schedules, Loan Maximums, Aggregate Loan Limitations, Credit Bureau and Consolidation Information, Rights to Cancel, etc.

As an added benefit, ECSI will cut an Automatic Disclosure Statement Memo on each borrower's account, with a date and time stamp, for auditing purposes and each eDisclosure will be stored on the ECSI Web site indefinitely for instant borrower and client access.

### World Class Customer Service

As an ECSI Client, you'll have access to the Highest Levels of Customer Service and Support in the Industry. Unlike our competitors, ECSI does not have an Automated Phone System or Voicemail. When needed, your staff and students can reach a live, experienced ECSI Customer Service Representative from 7:30 a.m. to 8:00 p.m. EST, Monday through Friday. At ECSI, all requests and inquiries are responded to within 24 hours or less, providing you and your students with World Class Customer Service that will exceed your expectations.

### About ECSI

Since our inception in 1972, ECSI has established itself as the Industry Leader by being the most responsive, stable, and cost-effective company in the Student Loan Management Industry.

Today, we continue to flourish because we actually listen and learn from our clients' requests and quickly respond with system enhancements and streamlined solutions that will save you time and money, and reduce hassles, every step of the way.

More than 800 Colleges and Universities across the country would agree. Our Superior Technology, Custom-Designed Solutions and World Class Customer Service are evidence that 36+ years of continuous ownership fulfils a promise of unparalleled quality and reliability.

At ECSI, seeing is believing. Let us show you what so many in your profession have already discovered. ECSI simply provides the most innovative, efficient and well-supported solutions in Higher Education.

**For more information or to arrange a demonstration, please contact the ECSI Sales Department at [1.866.841.ECSI \(3274\)](tel:1866841ECSI) or e-mail us at [sales@ecsi.net](mailto:sales@ecsi.net). We'd love to hear from you.**

[www.ecsi.net](http://www.ecsi.net)

[1.866.841.ECSI](tel:1866841ECSI)

