



DELINQUENT RECEIVABLE SERVICING Delinquent Account Receivables



“With ECSI managing our Student Loans and Delinquent Receivables, we couldn't be happier. Everything's now under one umbrella and we're collecting more money than ever! Thanks again.” — Stephanie Blausey, University of Toledo, Toledo, OH

Industry-Leading Technology Yields Increased Collections

At many Colleges and Universities across the country, collecting Delinquent Receivable Debt is a major challenge—typically yielding less-than-desirable results. However, there is a solution. To help relieve your administrative burden, our Delinquent Receivable Services offer a wide variety of flexible, customizable solutions, such as:

- 24x7 On-line Data Access via SAL-Net
- Monthly Bill Creation and Data Back-Up
- Integrated Collection Module Management Tools
- Automatic Collection Agency Placement Options
- Automatic Collection Fee Assessment
- Automated Skip Tracing Services
- Automated Phone Call Services
- MS Word Document Writing Capabilities
- Credit Bureau Reporting Services

In addition, ECSI also provides our state-of-the-art Web site (www.ecsi.net) to provide your debtors with 24x7 on-line access to: Make Electronic Payments via ACH or Credit Cards, Review Electronic Billing Statements, View Current Account Activity, Update Banking and/or Demographic Information, etc.

By partnering with ECSI, you'll have access to our Industry-Leading Delinquent Receivable and Asset Management Services that will help you better manage your internal collection efforts to yield increased recovery results.

World Class Customer Service

As an ECSI Client, you'll have access to the Highest Levels of Customer Service and Support in the Industry. Unlike our competitors, ECSI does not have an Automated Phone System or Voicemail. When needed, your staff and debtors can reach a live, experienced ECSI Customer Service Representative from 7:30 a.m. to 8:00 p.m. EST, Monday through Friday. At ECSI, all requests and inquiries are responded to within 24 hours or less, providing you and your debtors with World Class Customer Service that will exceed your expectations.

About ECSI

Since our inception in 1972, ECSI has established itself as the Industry Leader by being the most responsive, stable, and cost-effective company in the Student Loan Management Industry.

Today, we continue to flourish because we actually listen and learn from our clients' requests and quickly respond with system enhancements and streamlined solutions that will save you time and money, and reduce hassles, every step of the way.

More than 800 Colleges and Universities across the country would agree. Our Superior Technology, Custom-Designed Solutions and World Class Customer Service are evidence that 36+ years of continuous ownership fulfills a promise of unparalleled quality and reliability.

At ECSI, seeing is believing. Let us show you what so many in your profession have already discovered. ECSI simply provides the most innovative, efficient and well-supported solutions in Higher Education.

For more information or to arrange a demonstration, please contact the ECSI Sales Department at [1.866.841.ECSI \(3274\)](tel:1.866.841.ECSI) or e-mail us at sales@ecsi.net. We'd love to hear from you.

www.ecsi.net

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